

APPLIANCES SERVICES

Rates	Mon - Fri 8am - 5pm	Mon - Fri 5pm - 12am	Sat 8am - 5pm	Sun 8am - 5pm	Bank Holiday 8am - 5pm
Fault Finding & Diagnosis Fee*	£69.00*	£99.00*	£99.00*	£120.00*	£130.00*
Repair Fee (per ½ hour, excludes parts)	£39.00	£56.00	£56.00	£78.00	£78.00
Fire Service From: (Radiant / Standard)	£62.00†	£92.00†	£92.00†	-	-
Fire Service From: (Inset / Standard)	£50.00†	£80.00†	£80.00†	-	-
Cooker Service From:	£50.00†	£80.00†	£80.00†	-	-
Hob Service From:	£44.00†	£74.00†	£74.00†	-	-
GAS Safety Certificate (1-3 Appliances)	£67.00†	£97.00†	£97.00†	-	-
Disconnect Fire From:	£39.00†	£69.00†	£69.00†	-	-

Disconnect Cooker or Hob From:	£39.00 [†]	£69.00 [†]	£69.00 [†]	-	-
Fit Cooker From: (Hose, Bracket or Chain Not Included)	£57.00 [†]	£87.00 [†]	£87.00 [†]	-	-
Disconnect Old Cooker & Fit New Cooker From: (Hose, Bracket or Chain Not Included)	£90.00 [†]	£120.00 [†]	£120.00 [†]	-	-
Fit Hob From: (Standard Installation)	£105.00 [†]	£135.00 [†]	£135.00 [†]	-	-
Fit Range Cooker From: (Hose, Bracket or Chain Not Included)	£81.00 [†]	£111.00 [†]	£111.00 [†]	-	-
Fit Washing Machine or Dishwasher From: (Standard Installation)	£48.00 [†]	£78.00 [†]	£78.00 [†]	-	-

(Rates shown are by Fixed Price* or per 1/2 hour & exclude materials)

INFORMATION

Fault Finding & Diagnosis Fee – this is a **set fee** to **find** and diagnose the **fault / cause** of a problem and regardless of how long it takes the engineer to find the fault this fee will not change & if the repair is a simple one which doesn't require parts then you don't pay any extra.

*Fixed Prices for repair work after a fault has been diagnosed will be given before work commences. If required parts are in stock the work can be done the same day, if parts have to be ordered a deposit is required prior to order being placed and the balance payable on the day the work is completed.

*Repair Fee - charges for repairs or any other work is per 1/2 hour plus materials. Some work can be carried out on Estimated or *Fixed Prices. See Charges above.

†Appliance Service Fee - the cost stated for an appliance service is subject to its condition and the distance of your home / property from our location, and may be higher than stated, also excludes the cost of faults, repairs or replacing any parts (other than the nozzle for oil-fired boilers). Additional work will be charged at our set fee of £69.00 or our ½ hourly rate, depending on the fault / work required. See Charges above.

†Subject to terms & conditions

Quotes / Estimates can be provided for new installation work.

Payments – all work must be paid in full by Debit / credit card or cash to the engineer on the day work is completed.

We do not charge for travelling to and from your home or premises or picking up parts.

We reserve the right to request a deposit prior to commencement of any work.

All materials remain the property of **ABC Plumbing, Heating & Gas Services Ltd**, until paid for in full.